

FAQs

Is the cost of the course included in my court fine/fee?

The cost of the course is separate from any fine/fee you pay to the court. None of the courts we work with collect money on our behalf. Any questions regarding the details of your fine/fee should be directed to the court.

What do I do if I don't receive the email to create my password?

Check your junk mail file. If it's not there then contact us and we will help you.

I already have an account and I need to take the course again for a different court, do I need to create another account?

No, as long as the new court accepts our course. From your account dashboard, update your account with the new court and start a new course.

I have completed the course, what do I do next?

Once you have finished the course the court you chose in your dashboard will automatically be notified. You will also be given the option to view and print a certificate. We recommend that you print the certificate for your records. Your court may require additional action from you, it's best to check with them to make sure you have completed all requirements.

What is the best way to contact someone for help?

Our preferred method of communication is email. We have found that the vast majority of issues can be resolved this way. Please send your message to utahroadsafety@specialized-tc.com. We understand that there are times when you may want to speak someone on the phone. In this case please include your phone number in the message and we will call you as soon as possible.